ONE: IR Meeting

December 4th, 2019

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OCEAN NETWORK EXPRESS Pte. Ltd.

AS ONE, WE CAN.







1. Market & Industry Outlook

2. ONE's Business Strategy

3. Industrial Hot Topics

a) IMO 2020

b) Digitisation





Liner shipping faces many global challenges, but is continuing to evolve.

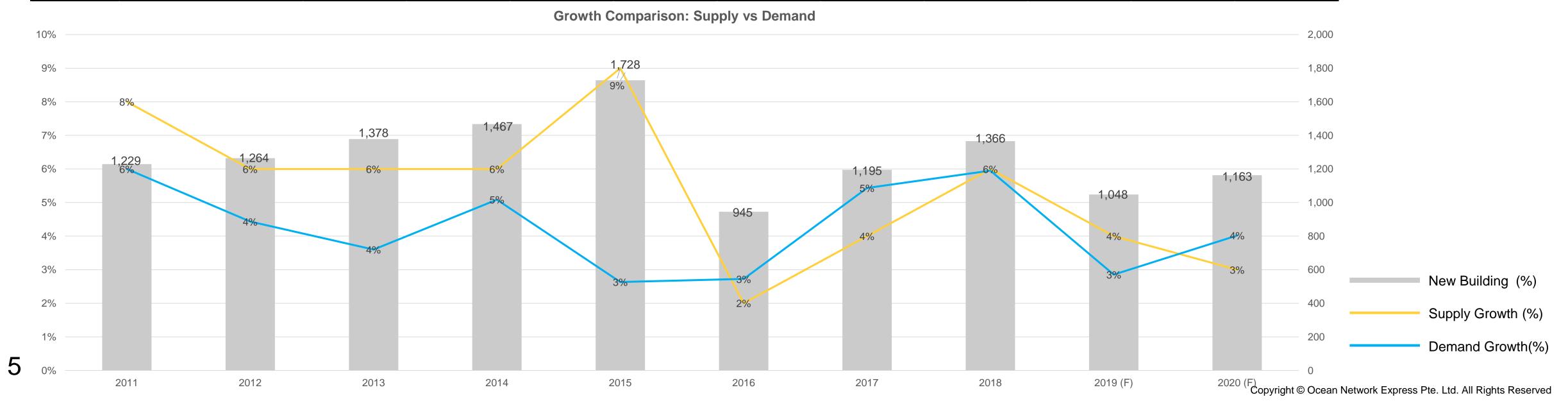


MARKET OUTLOOK:GLOBAL TRADE GROWTH FORECAST

Container Shipping - Supply and Demand Outlook

- ✓ 3% or slightly less demand growth is expected for FY2019.
 (ex: Asia to US 1%, China turns negative, Asia to Europe 3~4%)
- ✓ Asia to Europe trade is affected by more supply, however overall relatively low New-building delivery is planned in 2020, which will contribute to tighten the demand/supply situation.

	<u> </u>										
						(Source: Supply, Alphaliner 2019/10, Demand: Drewry Container Forecaster 2019 Q3)					
(K TEU)		2011	2012	2013	2014	2015	2016	2017	2018	2019 (F)	2020 (F)
Supply	All	15,403	16,327	17,290	18,380	19,960	20,328	21,103	22,337	23,164	23,927
	Supply Growth (%)	8%	6%	6%	6%	9%	2%	4%	6%	4%	3%
	New Building	1,229	1,264	1,378	1,467	1,728	945	1,195	1,366	1,048	1,163
	NB Growth (%)	-11%	3%	9%	6%	18%	-45%	26%	14%	-23%	11%
Demand	Lifting	327,100	341,600	353,900	371,900	381,700	392,100	413,400	438,000	450,500	468,600
	Demand Growth (%)	6%	4%	4%	5%	3%	3%	5%	6%	3%	4%

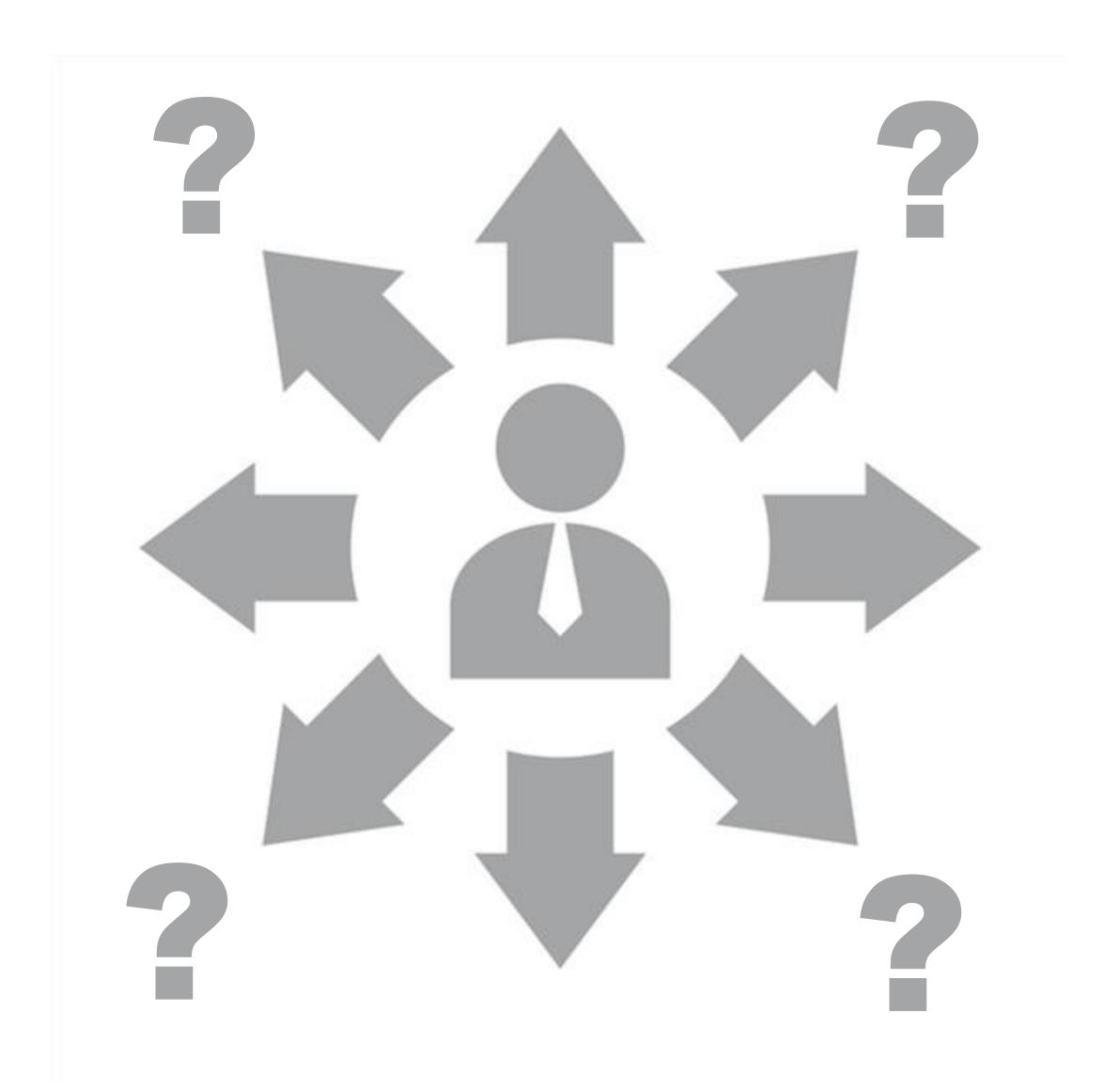




MARKET OUTLOOK FY19 - 20

Market uncertainty in FY2019

- > U.S-China trade war
- > Slowdown of global economy





INDUSTRY OUTLOOK: NEW PARADIGM - 1/3

Change from Volatile to Sustainable

More Volatile in the past

A) Market Volatility

Market was very volatile and it took a long time to recover the balanced supply & demand situation due to so many players

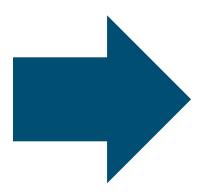
B) Fuel Price

Fuel volatility closely traced the global crude market. Due to the lower cost recovery rate, liner companies were often largely exposed to such volatility.

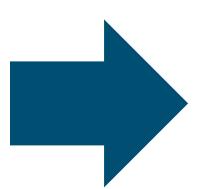
C) Transportation Capacity Surge (Continuous Oversupply Situation)

Reckless decisions to order ULCS newbuilding race to chase for market share, which was facilitated by the excessive liquidity in the market after the Financial Crisis.

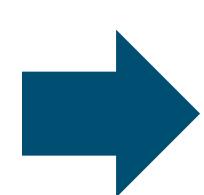
New Paradigm



Recover quicker



Passed on to customer



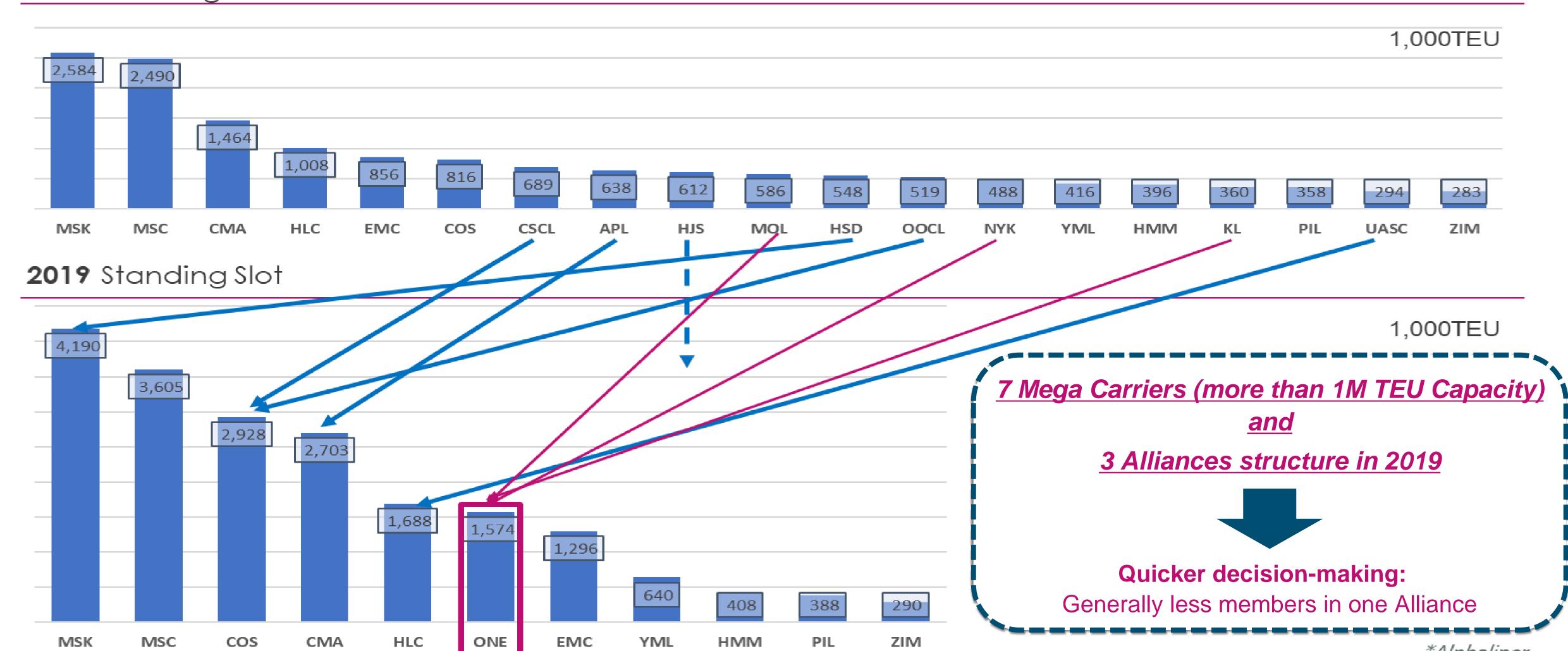
Pace of ordering ships stabilized



INDUSTRY OUTLOOK: NEW PARADIGM - 2/3

A) Market Volatility (Integrations in shipping industry)

2014 Standing Slot



*Alphaliner



INDUSTRY OUTLOOK: NEW PARADIGM - 3/3

B) Fuel Price

MARPOL 2020 new regulation implemented from Jan 2020



Customers' awareness towards environmental issue are increasing, and customers are fully understanding this regulatory compliance.

C) Transportation Capacity Surge

World trade growth has got stable and 23,000 TEU is Suez Canal passing max size, which lead to more stable investment mainly for upgrade needs



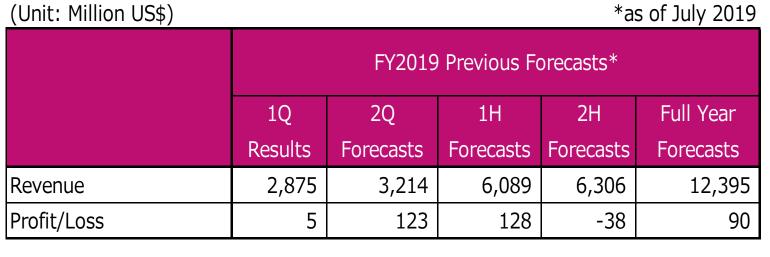
More deliberate investment decisions made for ships based on the real needs and requirements in each company





FY19 FULL-YEAR FORECASTS & P/L ANALYSIS

Spot freight rates assumption revised downward due to concern on further slowdown of global economy. Deployment of winter service plan with additional service frequency reduction to prepare for seasonal demand decrease, mainly on Asia-North America and Asia-Europe trades. Targeting further improvement in our competitiveness by continuing cargo portfolio optimization plus cost saving initiatives.



FY2019							
1Q	2Q	1H	2H	Full Year			
Results	Results	Results	Forecasts	Forecast			
2,875	3,109	5,984	6,125	12,109			
5	121	126	-66	60			

-286 -2.3%	Full Year				
-286 -2.3%	Change	Change			
	(Mil US\$)	(%)			
22 22 22	-286	-2.3%			
-30 -33.2%	-30	-33.2%			

Bunker Sensitivity: ±US\$2MIL per SURCHARGE).

P/L decrease

- US\$10/MT, quarterly basis *Bunker cost increase by MARPOL2020 \$432 \$432 \$483 \$427 \$432 \$533 \$432 \$419 \$508 \$469 -\$14 implementation shall be recovered by OBS(ONE **BUNKER**
- (Middle East Africa, India Europe) while reflecting deceleration of demand growth for Asia-North America and Intra-Asia trade. **Operation Costs:** Reflect

Freight Rates: Reflect spot

freight rates deterioration.

Initiatives.

Variable Costs: Reviewed

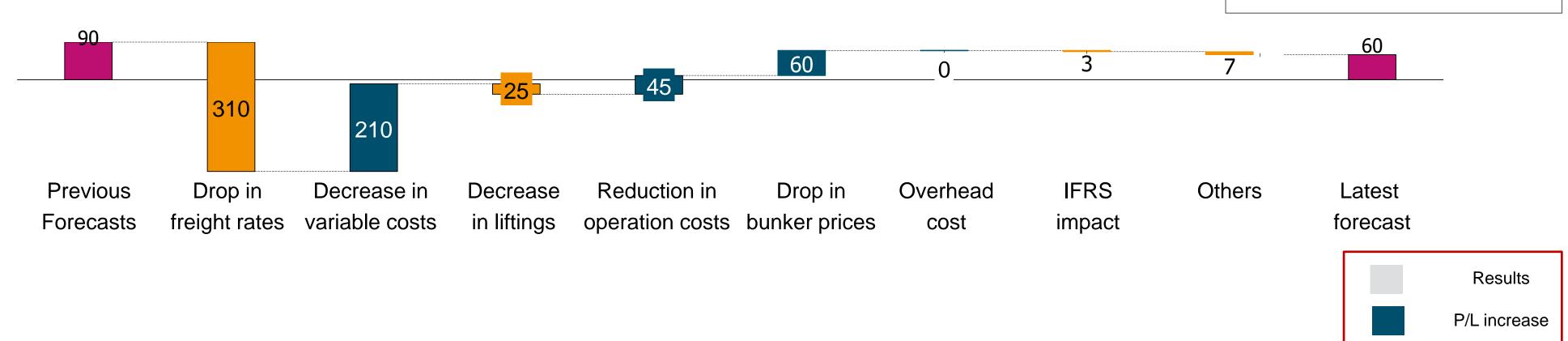
according to recent Portfolio

Optimization and Cost Saving

2 updated services launched

Liftings: Expect contribution from

- reduction from the winter service plan in Asia-North America and Asia-Europe trades.
- **Bunker Price:** Corresponding to MARPOL 2020 regulation. Bunker price assumption is updated reflecting recent market.



Bunker Price (US\$/MT)

(Unit: Million US\$)



DNE DE UPDATES ON ACTION PLAN

Action Plans in FY2019

Cargo Portfolio Optimization, **Reinforcement of Yield Management**

Improvement in profitability by cargo portfolio optimization is smoothly developing as forecast at the beginning of the year. Projected improvement of US\$190 million per year as targeted is steadily materializing along with accelerating operational efficiency plus business process improvement as well as cost management.

Products (Service Routes/Allocated vessels) **Rationalization**

Products rationalization effects in FY2019(Improvements: US\$195 million per year) and fuel saving effects (Improvements: US\$65 million per year) are smoothly developing. In second half, launching Middle East/India to Africa service and East India to Europe service, targeting growth in emerging markets. THE ALLIANCE fixed winter service plan to correspond with demand changes in second half. Alliance members, including Hyundai Merchant Marine(HMM), analyzing FY2020 product for more competitiveness.

Organization Optimization

Overhead cost reduction target US\$50 million annually is on track.

Synergy Effects

82% of the target for synergistic effects of US\$1,050 million/year was achieved in FY2018, the first year after integration. The targets – 96% in FY2019, the second year, and 100% in FY2020, the third year – remain unchanged.

Compliance with MARPOL2020 Regulation

Procurement of regulation-compliant fuels is being completed. Bunkering of compliant oil starts from the third quarter. Additional cost for compliance will be recovered by BUNKER SURCHARGE such as OBS. Customers' awareness towards environmental issue are increasing, and customers are fully understanding this regulatory compliance. ONE will be installing scrubbers on some of our operating vessels by the end of next year. We are studying most competitive and optimal combination of compliant oil and scrubber installation, taking market situation into consideration.

Transfer of Overseas Terminal Business

Targeting a transfer from each of the parent companies in FY2019.



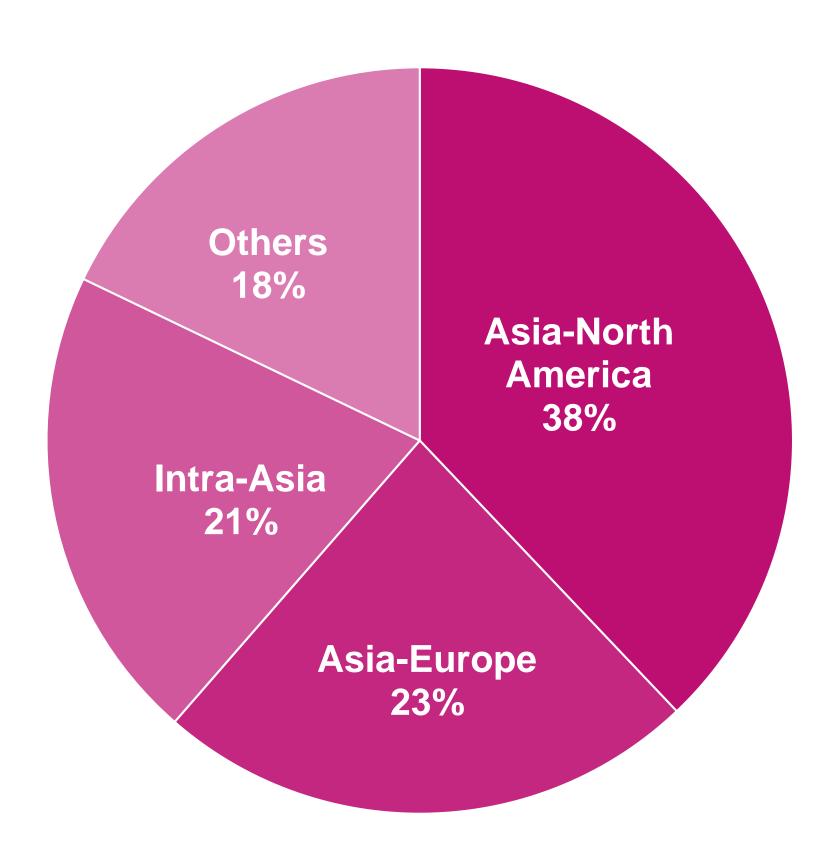
DNE DE CEAN ONE'S BUSINESS STRUCTURE (Fleet & Service)

Fleet Structure

	Size		1)As of end June. 2019	2)As of end Sep. 2019	2)-1)
	>= 20,000 TEU	Capacity (TEU)	120,600	120,600	0
		Vessels	6	6	0
	10,500 - 20,000 TEU	Capacity (TEU)	349,220	363,220	14,000
		Vessels	25	26	1
	9,800 - 10,500 TEU	Capacity (TEU)	100,100	100,100	0
		Vessels	10	10	0
	7,800 - 9,800 TEU	Capacity (TEU)	365,941	374,655	8,714
		Vessels	41	42	1
	6,000 - 7,800 TEU	Capacity (TEU)	234,404	233,752	▲ 652
		Vessels	36	36	0
	5,200 - 6,000 TEU	Capacity (TEU)	89,998	89,998	0
2Q		Vessels	16	16	0
o Į	4,600 - 5,200 TEU	Capacity (TEU)	133,204	123,597	▲ 9,607
end		Vessels	27	25	▲ 2
of	4,300 - 4,600 TEU	Capacity (TEU)	67,384	71,816	4,432
as		Vessels	15	16	1
	3,500 - 4,300 TEU	Capacity (TEU)	25,472	34,003	8,531
		Vessels	6	8	2
	2,400 - 3,500 TEU	Capacity (TEU)	50,216	52,916	2,700
		Vessels	19	20	1
	1,300 - 2,400 TEU	Capacity (TEU)	13,261	12,082	▲ 1,179
		Vessels	8	7	▲ 1
	1,000 - 1,300 TEU	Capacity (TEU)	7,471	9,644	2,173
		Vessels	7	9	2
	< 1,000 TEU	Capacity (TEU)	1,402	698	▲ 704
		Vessels	2	1	▲ 1
	Total	Capacity (TEU)	1,558,673	1,587,081	28,408
	1 Otal	Vessels	218	222	4

Service Structure

(FY2019 2Q, Round space basis)





DNE OCEAN ONE'S BUSINESS STRUCTURE (Global Network)

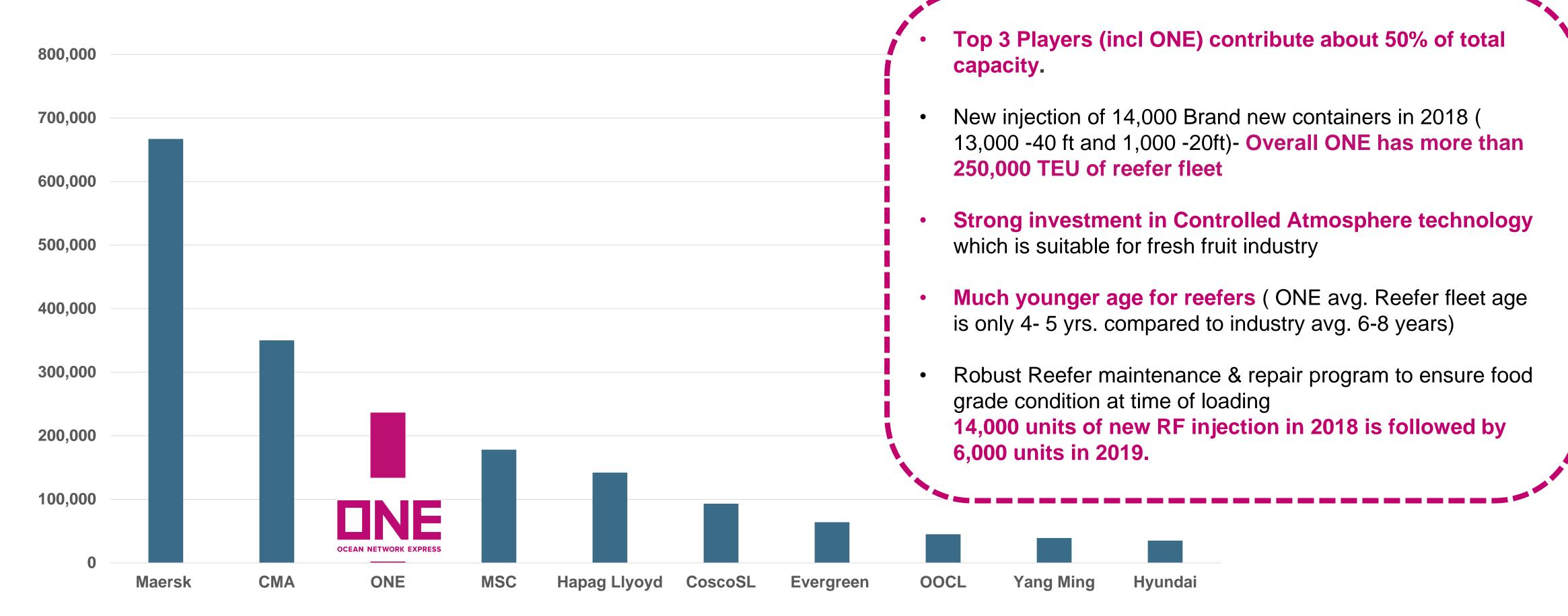




ONE's BUSINESS STRUCTURE (Reefer Fleet)

ONE – Significant player in containerized reefer market

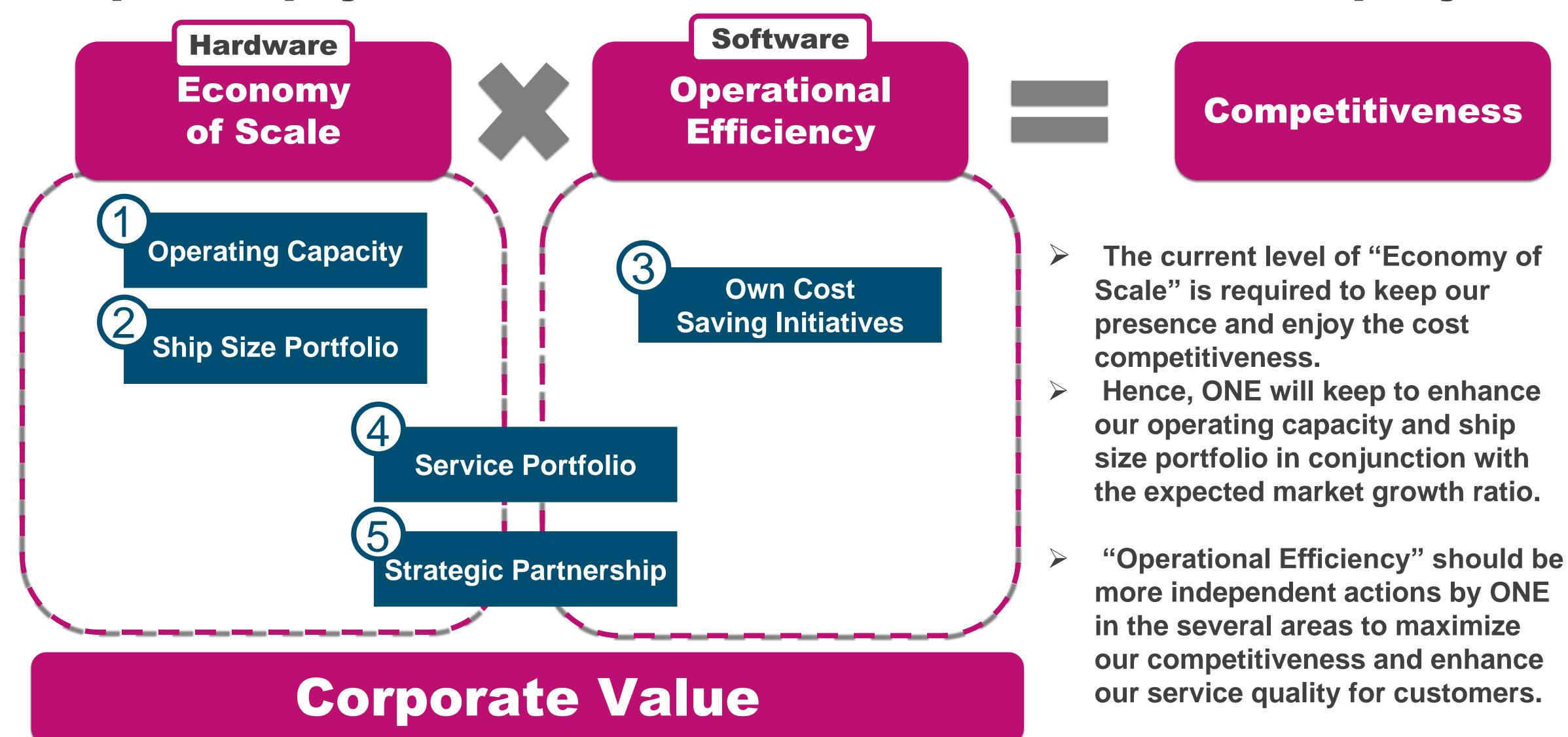
Top 10 Carriers control about 70-75% of overall reefer fleet





FUTURE BUSINESS STRATEGY - 1/4

Basic philosophy since the establishment of this new company





FUTURE BUSINESS STRATEGY – 2/4

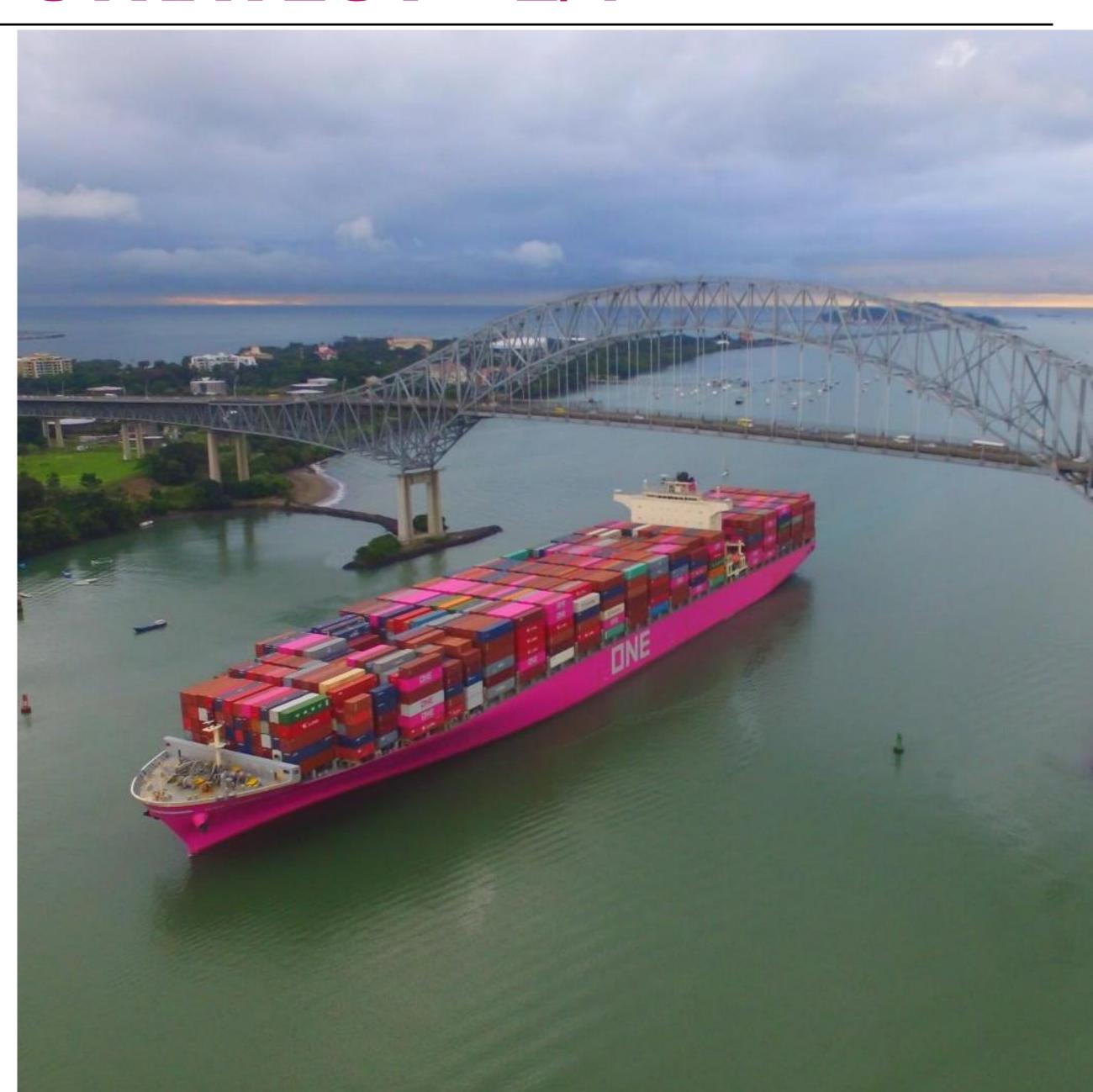
Operating Capacity

- Cooperation with HLC/YML/HMM through THE Alliance scheme
- HMM deploys the latest ULCS* in FY2020/2021 (23K TEU x 12 and 15K TEU x 8)

ULCS* = Ultra Large Container Ships

Ship Size Portfolio

Trying to enhance ship size portfolio with more competitive ULCS





FUTURE BUSINESS STRATEGY – 3/4

Own Cost Saving Initiatives

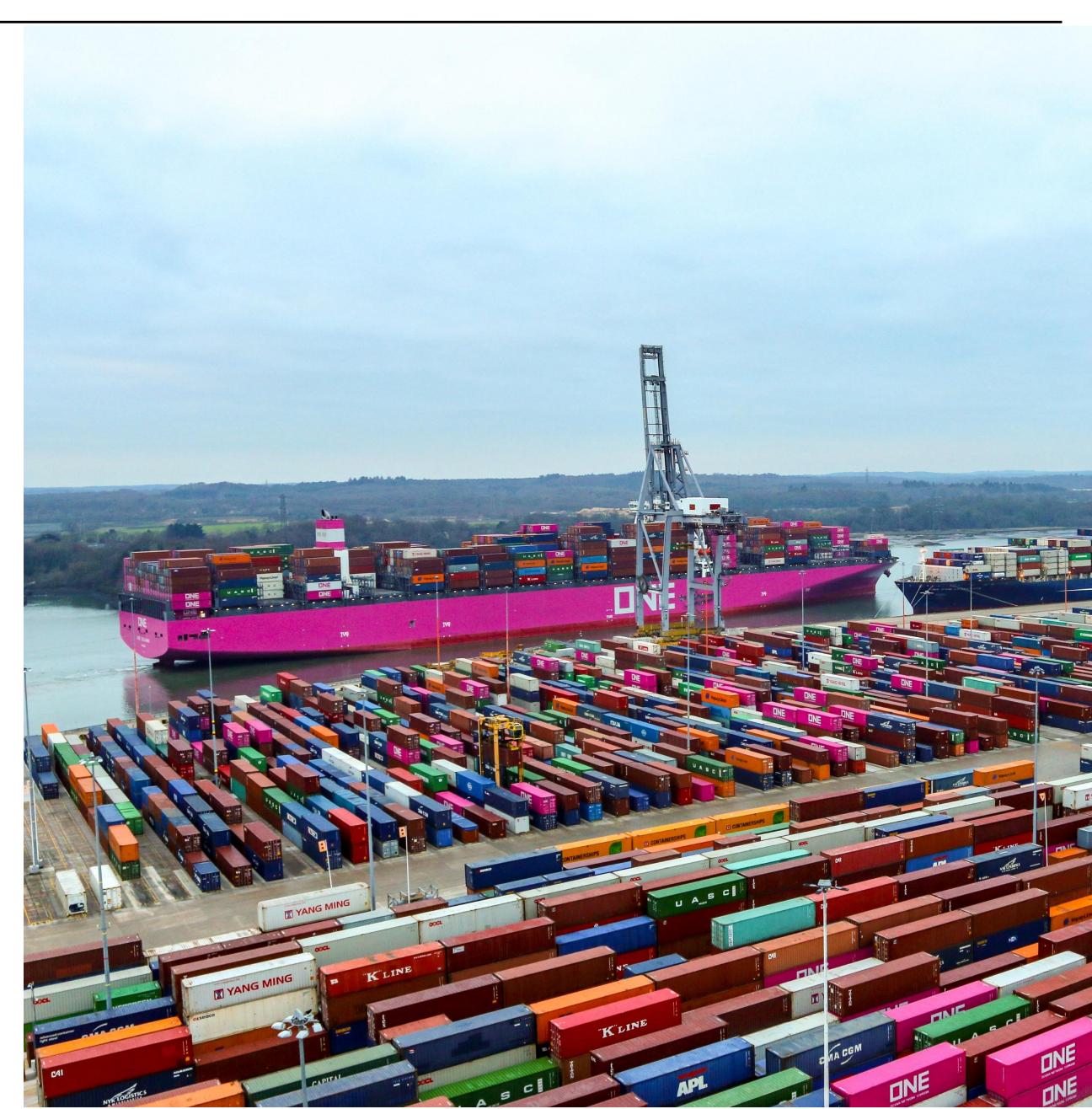
- Continuing own cost saving initiatives for operation costs (e.g. Terminal, Inland Transportation, Equipment, Bunker Consumption and so on)
- Enhancement of cost competitiveness for our organization

Service Portfolio

- Maintaining an influential position in East-West Trade
- Exploring the emerging North-South Trade
 (e.g. Africa, Indian Subcontinent market, etc.)
- Pursing to cover the missing link

Strategic Partnership

Cooperation with business partners such as ocean carriers, terminal operators and other service providers





FUTURE BUSINESS STRATEGY – 4/4

Enhancing ONE's Corporate Values

Operation Excellency Customer Service Oriented

Grow awareness of our brand personality to external stakeholders

Quality of Employee

Grow recognition

of employees

Internally



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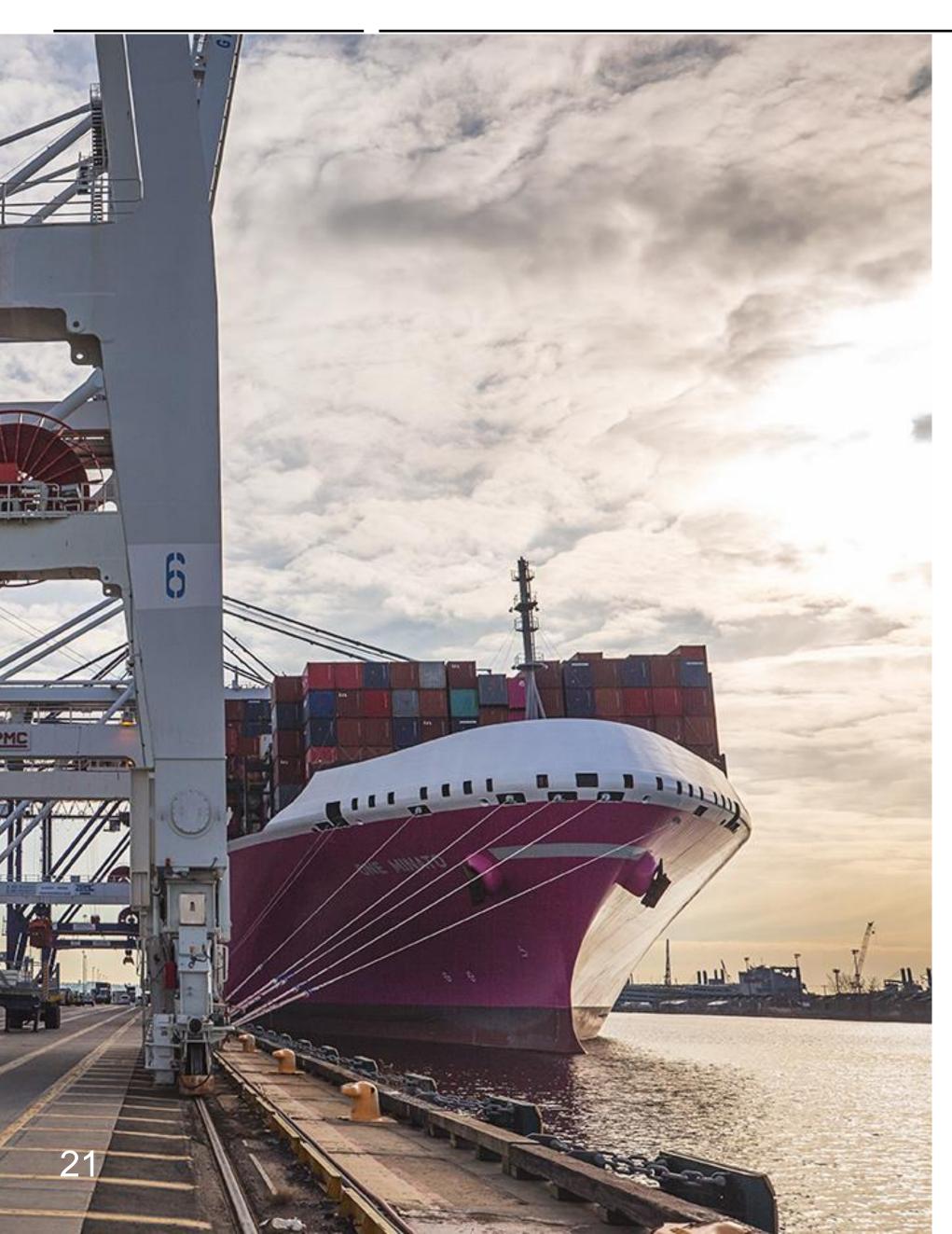
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Support business growth by developing corporate value.





IMO 2020 - ONE's POSITION



Scrubber:

ONE will be installing scrubbers on some of our operating vessels by the end of next year.

OBS (ONE Bunker Surcharge):

Customers' awareness towards environmental issue are increasing, and customers are fully understanding this regulatory compliance.



Beyond IMO 2020 - ONE's POSITION

CO2 Reduction Target:

- ≥ 2030 Target 25% reduction of CO₂ emission in gram/teu-km from 2018 baseline.
 ≥ 2050 Vision 50% reduction of CO₂ emission in gram/teu-km from 2018 baseline.

Getting to Zero: Joining Industry-wide collaboration

Getting to Zero 2030 Coalition

- Global initiative to achieve commercially viable zero emission vessels operating along deep sea trade routes by 2030, supported by the necessary infrastructure for scalable zerocarbon energy sources including production, distribution, storage and bunkering.
- launched with 78 Signatories including 60 companies from across the maritime, fuels and infrastructure value chains and 11 supporting governments

COMMITMENT TO THE ENVIRONMEN

- 1. Greenhouse Gas (GHG) Emissions and Other Emissions
- 2. Energy Efficiency in Ships
 - + Monthly vessel performance report
 - + Efforts to reduce energy consumption in ships
- 3. Oil and Chemical Spills





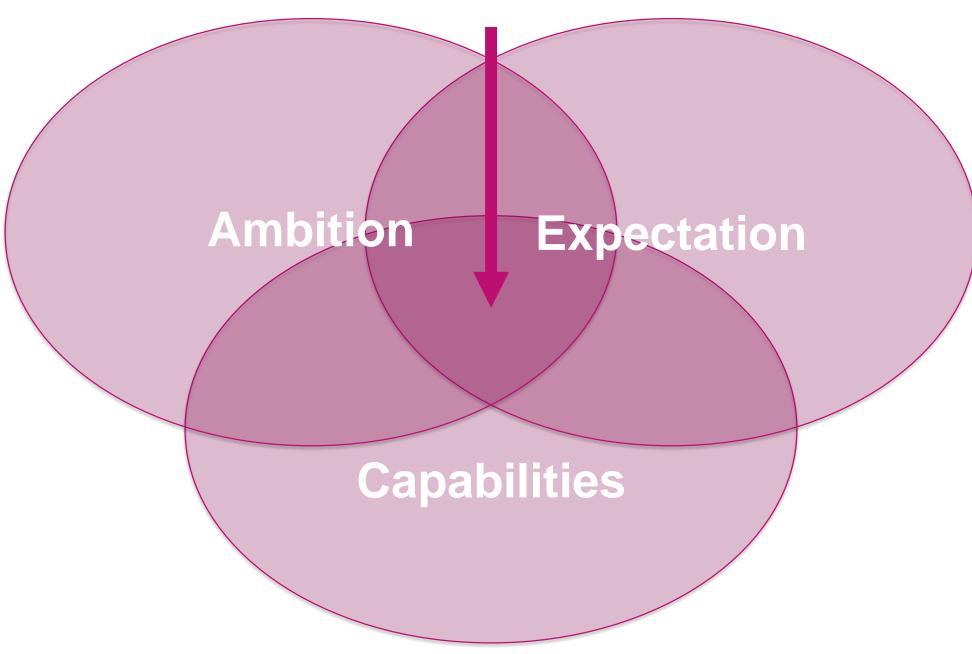


DIGITALIZATION AS A BUSSINESS STARATEGY

ONE, with its stakeholders set a mission to drive digitalization as a business strategy.

"As ONE, we deliver value through big data analytics and digital capability to achieve excellent customer experience"

Most data-driven & digitally savvy in industry



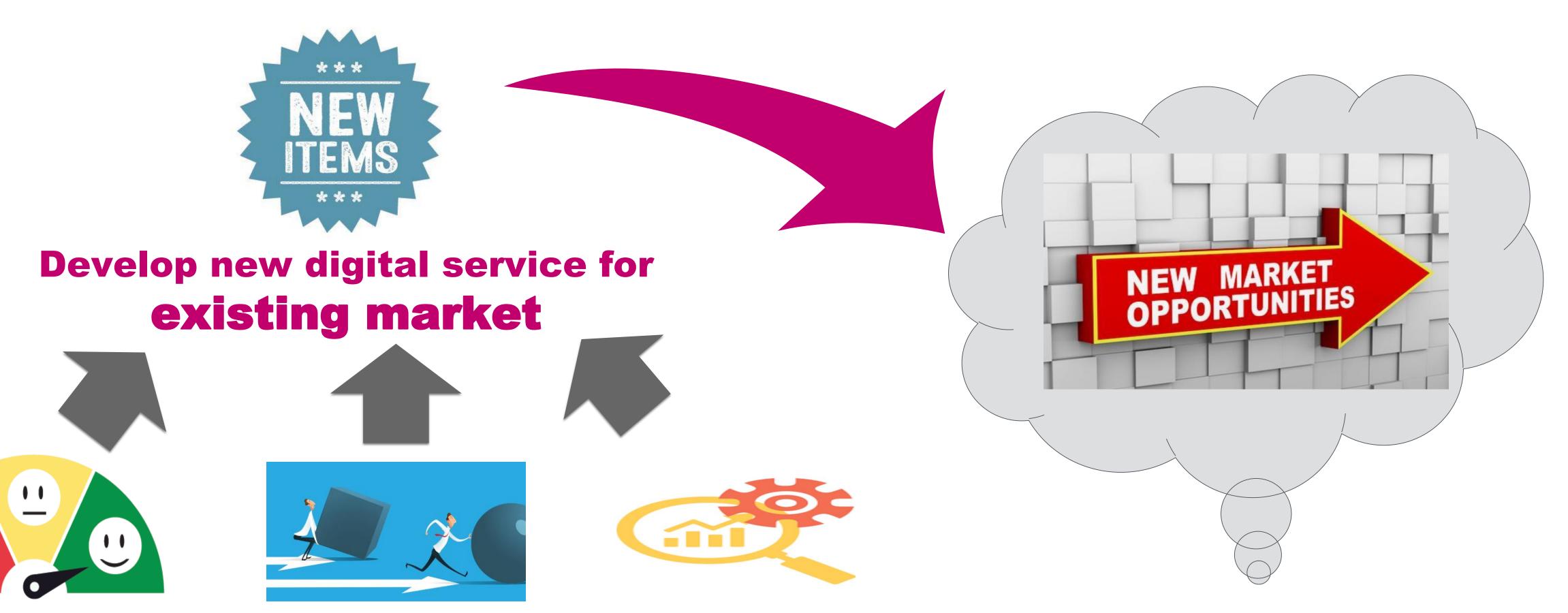
Timely, accurate and transparent services with digital technologies

High expertise, high commitment and big data as asset



CUSTOMER EXPERIENCE, COMPETITIVENESS AND BEYOUND

Digitalization in step-by-step approach



Improve customer
Experience thru
Channel Digitalization

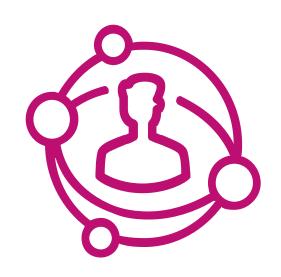
Strengthen
Competitiveness thru
Operational Digitalization

Maximize optimization of Asset thru
Asset Digitalization

"Ambition to create new value to new market"



LOW-HANGING FRUIT



Channel Digitalization



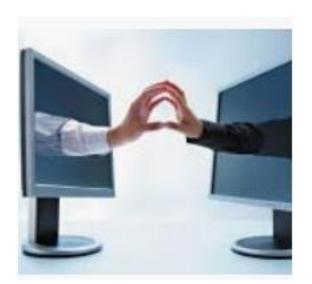
Provide real-time rate quotations, booking confirmation & self-service on E-Platform, EDI and Chatbot

Enhance CRM platform For completeness and timeliness of the message exchange with customer





Operation Digitalization



Maximize EDI/API connection with stakeholders in supply chain

Use RPA/ML/AI to automate simple & repetitive tasks such as bookings and invoicing





Asset Digitalization



Asset optimization through historical data

Vessel operation analysis through various vessel information



^{*} **EDI**: Electronic Data Interchange, **API**: Application Program Interface, **RPA**: Robotic Process Automation, **ML**: Machine Learning, **AI**: Artificial Intelligence, **CRM**: Customer Relationship Management.



DIGITALIZATION BENEFITS TO ALL STAKEHOLDERS

ONE is participating in various collaboration and standardization initiatives because we expect that various stakeholders would enjoy various benefits through it.

+ Lowered OPEX through standardized process Collaboration + Increased speed and agility of operations + Improved customer satisfaction ☐ Brings together all parties in the supply chain on the common platform(Blockchain base or other) + Improved service delivery and fulfillment ☐ Drives true information sharing ization + Increased transparency, reliability and ease ☐ Fosters collaboration and trust of collaboration **□** Spurs innovation + One point of reference **Customer Benefit** igitali Standardize 濫 + Increased transparency and visibility + Streamlined processes ☐ Data & interface + Improved planning and service delivery □ Industry blueprint(Process) **Port/Terminal** ☐ Cyber Security **□** IoT Container + One point of contact □ Blockchain interoperability + Increased safety and reliability and more informed risk assessment + Less manual paper work

Regulators

